

HOW DO I CLEAR MY BROWSER'S CACHE?

WINDOWS

<u>Chrome</u>

- 1. Click the 🔳 menu icon.
- 2. Click Show Advanced Settings.
- 3. Navigate to the *Privacy* section and click **Clear Browsing Data**
- 4. Click **Empty the Cache**
 - a. Note: Uncheck all other options to avoid deleting browser history, cookies and other things you may wish to retain. Change *Obliterate the following items from* to **the beginning of time**.
- 5. Click **Clear browsing data**.

<u>Firefox</u>

- 1. Click the **Firefox** menu in the upper left hand corner.
- 2. Select **History**
- 3. Click Clear Recent History
- 4. Make sure *Details* is expanded and click **Cache** from the list. Uncheck everything else.
- 5. In the *Time Range to Clear* menu, select **Everything**.
- 6. Click Clear Now.

Internet Explorer

- 1. Click the **gear** icon at the top right to open **Settings**
- 2. Click Safety
- 3. Click Delete Browsing History....
- 4. Select **Temporary Internet Files**.
 - a. Note: Uncheck all of the other boxes, especially *Preserve Favorites website data*. This option

MAC

<u>Firefox</u>

- 1. Click the **Tools** menu in your browser menu bar.
- 2. Select Clear Recent History
- 3. Make sure *Details* is expanded and click **Cache** from the list. Uncheck everything else.
- 4. In the *Time Range to Clear* menu, select **Everything**.
- 5. Click Clear Now.

<u>Safari</u>

- 1. Open your browser and click the Safari menu.
- 2. Select Empty Cache.
- 3. Click **Empty**.

<u>Chrome</u>

- 1. Click the menu icon.
- 2. Click Show Advanced Settings.
- 3. Navigate to the *Privacy* section and click **Clear Browsing Data**
- 4. Click **Empty the Cache**



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