**MyELT**

**GENERAL MAC SETUP**

The supported Mac Operating Systems for MyELT include OSX 107 and 10.8.

**How do I check my version of OS X?**
If you are not sure if your computer's version of OS X meets the MyELT system requirements, you can check it by:

1.  On your desktop, click the  icon in the top left corner of your screen
2.  Click **About this Mac**

Your operating system information is listed below the Apple logo.



**What Internet browsers can I use?**

OS X 10.7 & 10.8
- Firefox Latest Version
- Chrome Latest Version
- Safari Latest Version

**Where can I download the latest browser versions?**

Mozilla Firefox: https://www.mozilla.org

Chrome: https://www.google.com/chrome/browser/

Safari: http://support.apple.com/downloads/#safari

**What Plug-Ins do I need to run MyELT?**

You will need to make sure your FLASH, PDF and JAVA plug-ins are up-to-date. You can download the most current versions using the links below.

Adobe FLASH: http://get.adobe.com/flashplayer/

Adobe PDF READER: http://get.adobe.com/reader/

JAVA: http://java.com/en/download/index.jsp

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**How do I disable my pop-up blocker?**

Google Chrome
1. Click the [icon] menu icon.
2. Select **Settings**.
3. Click **Show Advanced Settings** at the bottom of the page.
4. Under **Privacy**, click **Content Settings**.
5. In the **Pop-Ups** section, select **Allow all sites to show pop-ups**.

    **Note**: If you wish to choose which websites to allow pop-ups for and still keep the blocker functionality, choose **Manage Exceptions** instead. Write down the list of websites you don't want Chrome to automatically block pop-ups for.

Mozilla Firefox
1. Open Firefox and click **Firefox** in your menu bar. Select **Preferences**.
2. Click the **Content** tab.
3. On the first option, uncheck **Block pop-up windows**. This will disable the pop-up blocker for all websites.

    **Note**: If you wish to choose which websites to allow pop-ups for and still keep the blocker functionality, choose **Exceptions** instead. Write down the list of websites you don't want Firefox to automatically block pop-ups for.

Safari
1. Open Safari and click on the Safari dropdown menu.
2. Select **Preferences.**
3. Navigate to the **Security** tab.
4. Uncheck **Block pop-up windows** to disable the functionality.

    **Note**: You cannot manage exceptions in Safari. Disabling this functionality will apply to all websites.

**How do I enable cookies?**

Google Chrome 10.x
1. Click the [icon] menu icon
2. Click the **Settings** control.
3. Near the bottom of the page, click **Show advanced settings...**
4. Click **Content Settings....**
5. Click **Allow local data to be set.**

Firefox
1. Click **Firefox** in the upper left corner
2. Click **Preferences**
3. Click **Privacy**
4. Click the **Firefox will...** dropdown and choose **User custom settings for history**.
5. Click the **Accept cookies from sites** checkbox.
6. Click **OK**.

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Apple Safari
1. Click the **Safari** dropdown in the top left of the screen.
2. Select **Preferences.**
3. Under the *Block Cookies* section, click **Never**.

**How do I clear my browser's cache?**

Chrome
1. Click the  menu icon.
2. Click **Show Advanced Settings**.
3. Navigate to the *Privacy* section and click **Clear Browsing Data**
4. Click **Empty the Cache**
   a. Note: Uncheck all other options to avoid deleting browser history, cookies and other things you may wish to retain. Change *Obliterate the following items from* to **the beginning of time**.
5. Click **Clear browsing data.**

Firefox
1. Click the **Tools** menu in your browser menu bar.
2. Select **Clear Recent History**
3. Make sure *Details* is expanded and click **Cache** from the list. Uncheck everything else.
4. In the *Time Range to Clear* menu, select **Everything**.
5. Click **Clear Now**.

Safari
1. Open your browser and click the Safari menu.
2. Select **Empty Cache.**
3. Click **Empty**.